

NOTABLE NEWS

Week Ending on October 8, 2026.

The Notable News was established in 2022 as an informal report compiled for the City Manager, efficiently summarizing key updates and accomplishments from various departments to be shared with City Council and City staff. It is not intended to serve as a comprehensive record of all staff activities or achievements and may contain typographical or formatting errors.

Administrative Services Department:

- Finance
 - This week the Finance Division celebrated Customer Service Week. This year's theme, "We Go the Extra Mile," is a perfect reflection of our Customer Service Team and the commitment they demonstrate every day.
 - Our team consistently goes above and beyond to provide exceptional service to our residents and customers. Their patience, professionalism, responsiveness, and dedication make a meaningful difference in the customer experience and reflect the City's commitment to serving our community. We are grateful for everything our Customer Service Team does each day and proud to recognize them during Customer Service Week . Thank you for always going the extra mile!
 - The external audit starts on Monday – our books are closed and we're ready to go!
 - For the month of September:
 - Customer Service processed 950 utility payments totaling \$215,004 and 111 animal licenses totaling \$3,458
 - 1,505 past due accounts were notified and billed a \$15.75 Delinquent Fee



- Human Resources
 - HR Team members are assisting with the Quality of Life community meeting tonight at Sierra Vista Elementary.
 - Risk Management staff attended a mediation.
 - Risk Management staff attended Contract Insurance Requirements training.
 - HR Staff opened 3 recruitments:
 - Warehouse and Inventory Technician
 - Recreation Specialist
 - Utilities Manager (Promotional)
 - HR Staff held interviews for:
 - Policy and Legislative Affairs Manager
 - HR Staff welcomed 4 new employees:
 - Rocio Aguilar - Recreation Leader
 - Elizabeth Diaz - Recreation Leader
 - Isabella Lowell - Recreation Leader
 - Renee Vargas - Recreation Leader
- IT
 - Completed the installation of cameras and speakers for the holding cell at the Police Department.
 - Resolved an issue preventing voicemail emails from being delivered to staff mailboxes.
 - Upgraded Public Works computers to Windows 11.
 - Deployed upgraded computers to meet security compliance requirements for Human Resources.
 - Resolved connection issues with environmental compliance software.
 - Staff completed a walkthrough of Public Works to identify camera locations.
 - Facilitated access to secure file transfer of financial documents for the Finance Department.
 - Restored cellular Internet access to an affected mobile data computer for the Police Department.
- Library
 - Daily Children's Storytime
 - The Library welcomed 605 children and caregivers to its daily storytimes over the past week. **Rhythm & Reads, Family Storytime, and Storybook Adventures** offer families fun and engaging ways to experience the joy of reading together.
 - Homecoming Pop-Up Shop
 - The Library hosted its first-ever **Homecoming Pop-Up Shop**, helping more than 43 teens find dresses and accessories for their Homecoming Dance.
 - Bookenders Kicks Off a New Season

- The 2026–27 **Bookenders** season kicked off with educator Doug Hutchings, who shared insights on robotics, education, and Upland High School’s Engineering Pathway.
- Adulting with Adults: Mini Charcuterie Boards
 - **Adulting with Adults** returns this October! Join us Saturday, October 10 at 3 p.m. to create your own mini charcuterie board.
- Camp Book Club Gets Spooky
 - At this month’s **Camp Book Club**, tweens discussed Victoria Schwab’s *City of Ghosts* before getting creative with a painting activity accompanied by Halloween-themed music.
- Teen Program Spooky Bookcases
 - On October 15, teens are invited to hang out with friends and create a mini spooky bookcase filled with miniature books, tiny trinkets, and other eerie details at the **Teen Program**.
- Outer Reach Reads | 2nd Tuesday at 6 p.m.
 - Readers ages 18+ are invited to join **Outer Reach Reads** on October 13 for this month’s discussion of horror short stories.

Development Services Department

- During the period of time from October 1st thru October 7th, the Building & Safety Division completed 101 building inspections, issued 36 building permits, plan checked 31 sets of construction plans, and processed 16 public records requests consuming 5 hours of staff time.
- Planning Division staff reviewed 10 new zoning clearances for new businesses in the City this week.
- Planning Division staff conducted comprehensive property research for 10 public records requests which consumed 5.5 hours of staff time.
- The Development Services Director and Planning Division staff met with a local downtown property and business owner to discuss potential future improvements and provide guidance on applicable development requirements and processes.
- The Development Services Director and staff from Planning, Economic Development, and Land Development met with the Mountain Green Shopping Center management team and their development team to discuss initial design plans for a proposed bank located at the southwest corner of Mountain Avenue and 7th Street.
- representatives of a local commercial center and a prospective tenant to discuss the potential development of a vacant commercial pad within the center.
- Planning Division staff approved several Special Event permits for upcoming events in the community, including:
- “Garage Rods for a Cure” – An American Cancer Society fundraiser which includes a car show, kids area, as well as food and drink vendors, located at the Cable Airport on Saturday, October 10th from 10:00 a.m. to 4:00 p.m. - Website

- “St. Anthony Church’s Tea Cup Club 13th Annual Breast Cancer Walk” – A breast cancer awareness walk-a-thon along the trail in the Euclid Avenue median ending at St. Anthony’s Church, 2110 N. San Antonio Avenue, held on Saturday October 10th, at 7:00 a.m. - Website
- “5th Annual Armenian Festival of Upland” – An annual festival promoting Armenian culture, with traditional Armenian food and desserts, cultural exhibits, music, community booth, and an Armenian dance performance, held at the Holy Cross Armenian Apostolic Church of Upland, at 196 S. 3rd Avenue, from 11:00 a.m. to 5:00 p.m. - Website
- “The Adaptive Athlete & The Adaptative Foundation 7th Annual Halloween Festival” – An annual Halloween-themed family-friendly festival, with music, interactive games, pumpkin and face painting, candy, community resources, and food trucks, located in the parking lot at 1220 Dewey Way, on Saturday, October 17th, from 5:00 p.m. to 8:00 p.m. - Website
- “St. Joseph Annual Trunk-O-Treat” – An annual Halloween-themed event for families and children with trick-or-treating, children’s games, music and family friendly entertainment, and food vendors held at the St. Joseph Catholic Church at 877 N. Campus Avenue, on Friday, October 23rd from 6:00 p.m. to 8:00 p.m. - Website
- “St. Mark’s Annual Trunk or Treat” – An annual Halloween-themed event for families and children with trick-or-treating, decorated car trunks, family friendly entertainment, and food available held at the St. Mark’s Episcopal Parish located at 330 E. 16th Street, on Saturday, October 24th from 4:00 p.m. to 7:00 p.m. - Website
- The Development Services Director and economic development staff attended the ribbon cutting for 42nd Street Bagel Company located in the Santa Fe Depot.
- Land Development and Transportation completed 2 research requests for underground utility as-builts.
- Land Development and Transportation are reviewing submittals for the 16th Street and San Antonio Avenue Traffic Signal Project.
- Land Development and Transportation invoiced the Farmers Market for the weekend barrier set-up for the rest of 2026.
- Land Development and Transportation coordinated with the owners/developers from Tract Map 20245 (Villa Serena planned residential development) located at the 15th Street basin, to get all documents and bonds for the approval of the final map for the upcoming City Council meeting of Monday, October 12, 2026.
- Land Development, Development Services Director and Public Works Capital Projects met with Ramirez Company for the eleventh construction, progress meeting for the Tom Thomas Magnolia Plaza, located on 2nd Avenue and the Pacific Electric Trail.
- Land Development & Transportation issued a total of 7 (seven) encroachment permits with street closures to Optimum, Inc for their WIFI maintenance projects City-wide.
- Land Development & Transportation issued a total of 14 (fourteen) business parking permits to One Health Center, Inc.
- Land Development & Transportation assisted both Environmental & Planning Divisions interpreting the ordinances on the collection of salvaged, reused, recycled and disposable materials in the City of Upland.

- Housing Division staff attended the Southern California Association of Nonprofit Housing conference to learn about affordable housing strategies and connect with housing partners.
- Planning, Economic Development and Housing Division staff attended San Bernardino County's State of the County event to learn about regional priorities and initiatives affecting Upland and the broader community.
- Housing Division staff met with Public Works to coordinate the Weed Abatement Inspection program's transition from Comcate to GoGov for tracking inspections and compliance.
- Economic Development staff provided technical assistance to Barcuso and Patra Dining regarding their Business Attraction and Assistance Program (BAAP) grant relative to full-time employee documentation and compliance requirements in preparation for their November submission.
- Economic Development staff met with O's Ice Cream regarding the Small Business Expansion Grant relative to the business equipment procurement requirements and executed encroachment licensing documents to allow the business to utilize the public right-of-way as outdoor dining space.
- Housing staff conducted a progress inspection for a Multi-Family Rehabilitation Program participant regarding the roof replacement.
- The Small Business Development Center's (SBDC) office hours were temporarily moved to the Gibson Senior Center computer room, which are held every other Wednesday from 9 am to 5 pm.
- Economic Development staff coordinated with Historic Downtown Upland's (HDU) on the upcoming 2nd on 2nd Outdoor Dining event, scheduled for Saturday, October 10th from 5:00 pm to 10:30 pm.
- Staff is preparing for a counter closure the week of October 12th and is working to setup a temporary counter in the Council Chamber while tile work is occurring.

Police Department:

- Over the course of the last week, Upland PD Dispatch has received 503 9-1-1 calls and 1,498 non-emergency phone calls.
- The following feedback was received from community members who completed a survey after contacting the Upland Police Department for assistance. These comments reflect their experiences with the service they received:
 - Dispatch was very helpful and asked very thorough questions.
 - The officer called me following the call for service to provide additional information. He was very thorough and responsive.
 - I did not speak to the officers, but they were prompt and conducted a welfare check of the unhoused man we were concerned about.
 - They were fast to show up and took care of the problem.
 - They were great! Sent someone right away to do a well check on troubled young adult.
- On October 1, officers responded to the 800 block of E. Sycamore Court in regards to the reporting party saying his nephew had pushed him and entered his backyard. Officers contacted

the suspect in the backyard and he was immediately argumentative with officers. The suspect did not follow commands as officers attempted to detain him. The suspect fought with officers but ultimately taken into custody. The suspect was booked at the West Valley Detention Center for battery and felony resisting of a police officer.

- On October 6, officers were dispatched to the area of Mountain Avenue and the railroad tracks reference a collision between a train and a pedestrian. An in-depth investigation resulted in the finding that the pedestrian's actions were intentional prior to being struck and killed.
- On October 6, officers were dispatched to a residence located in the 1600 block of N. Partridge Avenue reference a possible restraining order violation by a tenant who had been recently evicted. The suspect left on a motorcycle as officers arrived. The suspect was stopped and subsequently arrested for various misdemeanor charges.
- On October 6, an officer conducted a traffic stop on a vehicle in the area of 8th Street and Mountain Avenue. The driver fled into an apartment complex but he was apprehended following an extensive search of multiple complexes. Controlled substances and drug paraphernalia were subsequently seized from the vehicle.
- On October 7, officers were dispatched to a motel in the 1200 block of W. 7th Street reference a domestic battery. Officers arrived on scene and located the victim and suspect. Officers learned that the victim had been falsely imprisoned and battered in addition to her purse being stolen by her boyfriend. He was arrested and booked for multiple charges.
- On October 7, officers were dispatched to the area of Euclid Avenue and 16th Street reference a reckless driver. A road rage incident ensued shortly thereafter where the reckless driver intentionally rammed another vehicle. While attempting to flee, the suspect then unintentionally struck another vehicle and returned to his residence in Upland where officers located the significantly damaged vehicle and suspect. He was arrested and booked for a felony charge.
- On October 7, officers were dispatched to a possible residential burglary in progress in the 400 block of E. Canterbury Court. The homeowner advised Dispatch that she was using surveillance cameras to see an unidentified female enter the residence. All available officers rushed to the residence only to discover that the unidentified female was the homeowner's daughter.
- Over the past week, Impact Officers made several arrests related to drug violations, trespassing, and outstanding warrants. Impact officers also conducted several debris clean-ups to rid our community of blight.
- Over the past week, Code Enforcement opened newly reported cases, generated several proactive cases to help beautify our community, and continued their ongoing investigations.
- Over the past week, our Triage Engagement Support Treatment (TEST) Team responded to several calls for service and assisted several individuals going through a mental health crisis.
- On October 5, Traffic officers responded to Campus Ave and Crossroads Dr for a traffic collision. Witnesses reported seeing a light-colored sedan speeding before it ran a red light and crashed into an SUV. Traffic officers contacted all parties and summoned medical assistance, as the involved parties reported a complaint of pain. A crash report was taken to document the incident.

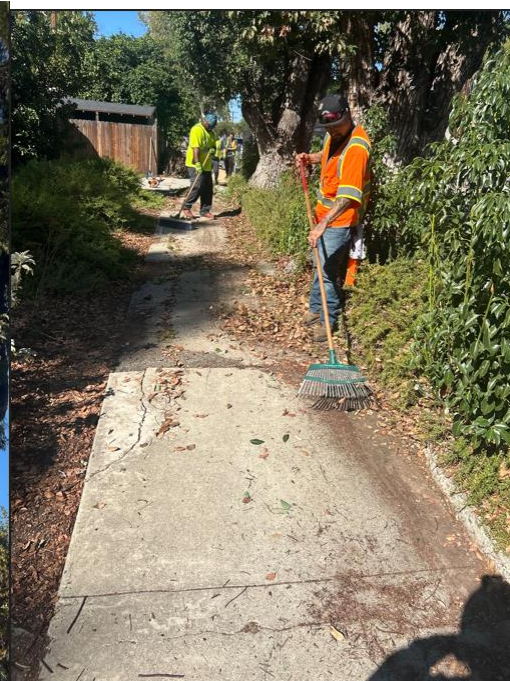
Public Works Department:

- **PW Engineering-Capital**

- 14th Street Rehabilitation (Campus Avenue to Grove Avenue) City received 60% design plans and provided comments back to the design team. City anticipates receiving the final design and construction documents for review in early October. City received Protected-Permissive Left Turn Evaluation Study and is reviewing the findings.
- 18th Street Rehabilitation (Mountain Avenue to Euclid Avenue) Project is scheduled for City Council consideration to award a design contract on 10/26/26.
- 19th Street Rehabilitation (Mountain Avenue to Euclid Avenue) Engineering staff has preliminary plans with proposed improvements and is currently reviewing internally. Staff intends to host a second community meeting in early November for more community feedback regarding the design and direction of the project.
- Downtown Public Parking Lot Improvement (SWC of Arrow Highway & 3rd Ave.) Project is scheduled for City Council consideration to award a construction contract on 10/12/26.
- Foothill Blvd. Rehabilitation (Benson Ave. to Redding Way) Fire hydrant lateral improvements continue between Mountain Avenue and San Antonio Avenue. Storm drain catch basin construction continues between Mulberry Avenue and San Antonio Avenue. Grouted rock cobble median landscaping improvements being installed between San Antonio Avenue and Redding Way. Water shutdowns and connections for the south side of Foothill Blvd. between Mountain and San Antonio have been rescheduled for overnight work on 10/20, 10/22, and 10/27 when most businesses are closed. Median fill material placement continues from Mountain to Benson in preparation of grouted rock cobble improvements.
- Mountain Avenue Rehabilitation (20th to 23rd) Surveyor provided the topo drawings to the City. Engineering staff is beginning the design for the street improvement work.
- Pavement Management Scanning and Reporting: Staff is beginning the process to scan all the public streets, alleys, and parking lots. Routine scanning is important to maintain an accurate Pavement Management System. Project is scheduled for City Council consideration to award a professional services agreement contract on 10/12/26.
- SCADA System Upgrade: Project implementation continues to upgrade the water SCADA control system. Contractor is continuing to install new hardware at sites throughout the City. Estimated project completion is end of October.
- Tom Thomas Magnolia Plaza: Contractor poured along the frontage of the stage area on 10/06/26. Contractor began excavating for installation of the two magnolia trees.

- **PW Operations**

- During this heat wave, our Ops team spent some time watering the newly planted trees on Euclid & the Reservoir park. Crews trimmed a Silk Oak tree in preparation for a new streetlight. Staff also performed needed clean up to clear sidewalk.





- **PW Utilities**

- Average daily water produced for the week: 18.992 Million Gallons per Day
- San Antonio Water Treatment Plant: Offline
- Import surface water purchased from WFA : 3.550 Million Gallons per Day
- Ground water sources: 15.442 Million Gallons per Day

- **Recreation and Community Services**

- 5 reservations scheduled for this week.
- The Magnolia Recreation Center welcomed an additional Recreation Leader.
- Staff met with a member of Upland Foothill Kiwanis to schedule Breakfast with Santa.
- Plans are underway for a partnership with Lazy Dog, Montclair for our Annual Bone Appetit Doggie Date Night.
- There are 8 park reservations for the weekend.
- There are 372 participants registered for the Turkey Trot 5K and Kids 1K Dash. City of Upland Employees wanting to sign up for the event can register at <https://runsignup.com/Race/CA/Upland/CityofUplandTurkeyTrot5K1K> and can use the code 'Upland26" at checkout for \$10 off at registration.
- Candy Vendor applications for the Scary-a-faire were extended for one week and will be officially closing on October 12. Spaces are 90% filled and are expected to be full by next week! We are ready for another spook-tacular event!
- Hometown Holiday Parade Applications are now open and can be found on the City's website. We have received 18 applications so far. All applications must be submitted by or before October 23.



City Manager's Office:

- City Management Staff attended the State of the County event.
- Public information outreach this past week included social media postings to provide voter information, Public Works September Round Up, and stories for Recreation's Memorial Park Survey Outreach, Fire Department Open House x2, Dogtoberfest, and Quality of Life Meetings. Additionally, utility bill inserts and a postcard mailing with voter information are in being delivered.
- The City Clerk's office received 17 public records requests this week and closed 22.
- The City Clerk administered the loyalty oath to four new employees this week.
- City Clerk staff participated in an Agreements training, CalCities Roundtable Discussion, and Nuts and Bolts training.
- Vote by mail ballots for the November 3, 2026, General Municipal Election were mailed out by the San Bernardino County Registrar of voters on Monday, October 5th. The City Clerk's office has a staffed vote by mail ballot drop off available during normal business hours. Additionally, there are two drive through vote by mail ballot drop boxes in the City. One is located in the Civic Center parking lot and the other is located in the parking lot of Magnolia Recreation Center. The drive through drop boxes are available 24/7 until the close of polls on election night.